Student Residences for September 2020
Allocation Procedure for ‘Returning’ Students

This policy relates to the forthcoming academic year 2020/21 and it should not be assumed that the policy will remain the same for any subsequent years.

Applications will not be considered from students if their accommodation fees for the current year are in arrears or they are in debt for accommodation fees or charges from previous years.

The Accommodation Office reserves the right to reject an application from individuals who have caused damage to residential property or distress to other residents during a period of residency, or has been the subject of any disciplinary action during a period of residency.

Who can apply?

- All currently enrolled full-time students who are expecting to re-register in September 2020.
- Postgraduate students who will continue their postgraduate studies for the whole of the 2020/2021 academic year.
- Any current resident with medical conditions or disabilities occupying an adapted room will be allowed to request accommodation for the 2020/21 academic year. Students should note that mention of special circumstances affecting their accommodation requirements will not in itself guarantee that a room will be available.

How do I apply?

Applications can be submitted online.

Rooms are allocated in strict date order upon receipt of application.

What accommodation is available?

Returner’s accommodation is limited and available in Chantry Student Residence (non en-suite), and Deanery Student Residence (en-suite).

Students may make a request to live with friends and this will be accommodated subject to availability.

Each student applying as a ‘group’ can indicate in the Notes Section of the on-line form the other students they wish to share with. Students will only be considered as a ‘group’ if all the applicants are mentioned on each of the on-line application forms. The Accommodation Office cannot be responsible for errors or omissions made by students on their application.
When will I hear if I have got a room?

Successful applicants will be contacted by email within 4 weeks of their application, with a Room Allocation.

What happens next?

1. Room Offer given via the on-line application system
2. Offer accepted - within the period specified. *If the offer is not accepted within the specified period, the offer of accommodation will be withdrawn.*
3. Bank or Card Details are required authorising Direct Debit or Card instalments for accommodation fees. *The offer cannot be confirmed until bank or card details are entered.*
4. Room confirmed.

Cancellation

Once the room offer is accepted and confirmed and prior to the contract start date, students may only withdraw from the contract if they do not return to their studies in September 2020. All requests to terminate the contract must be put in writing to the Accommodation Office.

Requests to terminate the contract either prior to or during the contract period to take up accommodation with an alternative provider will not be accepted.

Once the contract start date has passed and the student has taken up residency, no requests to terminate the contract will be considered with the exception of those citing exceptional circumstances, for example, a new or existing medical condition(s) which have a detrimental effect on the resident’s ability to reside within the accommodation. All such requests must be accompanied by supporting evidence from a GP or medical practitioner.

To cancel please contact the Accommodation Office in writing by letter to: The Accommodation Office, East Park Terrace, Southampton, Hants, SO14 0RN or email: accommodation@solent.ac.uk.